



# Valor HospiceCare

& The Valor Institute  
for Palliative Medicine

TOLL-FREE **877.615.3996** (24 hours)

E-MAIL [info@valorhospicecare.com](mailto:info@valorhospicecare.com)

WEBSITE [www.valorhospicecare.com](http://www.valorhospicecare.com)

## Holistic Patient & Family Care

For more information about hospice care, our institute and palliative medicine services, call the phone number below for the office located in your area.

*Providing the Gift of Peace,  
Comfort and Dignity*



*Make the Most of Every Day*



### TUCSON METRO

Serving Pima & Pinal Counties

*Corporate Administration*

1860 E. River Rd., Ste. 200

Tucson, AZ 85718-5836

FAX 520.615.3998

PHONE **520.615.3996** (24 hours)

### PHOENIX METRO

Serving Maricopa & Pinal Counties

1660 S. Alma School Rd., Ste. 117

Mesa, AZ 85210-3069

FAX 480.897.2601

PHONE **480.821.8338** (24 hours)

### GREEN VALLEY

Serving Pima & Santa Cruz Counties

1131 S. La Canada Dr., Ste. 103

Green Valley, AZ 85614-1944

FAX 520.399.3036

PHONE **520.399.0200** (24 hours)

### CASA GRANDE

Serving Pinal County

PHONE **520.836.9669** (24 hours)

### SIERRA VISTA

Serving Cochise County

500 E. Fry Blvd., Ste. L-11

Sierra Vista, AZ 85635-1839

FAX 520.458.9455

PHONE **520.458.9450** (24 hours)

State Licensed • Medicare, Medicaid/AHCCCS, TRICARE Certified • CHAP Accredited

©2010 Valor HospiceCare, LLC. All Rights Reserved. Valor HospiceCare & The Valor Institute for Palliative Medicine and other programs are trademarks of Valor HospiceCare, LLC.

# What is Hospice?

The hospice concept of care is built on a specialized, interdisciplinary approach that incorporates the coordinated services of health care professionals and trained volunteers to meet the unique needs of patients facing an advanced or life-limiting illness and their families.

Hospice is not about death, but rather about the quality of life as it nears its end. Hospice services provide medical, emotional, spiritual and social support to patients and families experiencing end of life issues. To this end, care is provided in the patient's home setting where comfort and security are enhanced by familiar surroundings.

Through innovative, medically directed care programs, our Valor Teams support and comfort those with life-limiting illnesses including: Amyotrophic Lateral Sclerosis (ALS), Neurological Diseases, Stroke, Coma, HIV/AIDS, Cancer, Alzheimer's, Dementia, Cardiovascular Diseases, Lung Disease, Liver Disease, and Renal Diseases.

Palliative care is medical care focused on relieving suffering and improving quality of life for anyone dealing with a serious illness, at any time, regardless of diagnosis, prognosis or treatment.

For referrals to Valor HospiceCare & The Valor Institute for Palliative Medicine, please call toll-free at **877.615.3996**.



Anyone suffering from life-limiting terminal diseases can receive hospice services. Hospice is a philosophy of care that accepts death as a natural part of life.



# Why Choose Valor HospiceCare & The Valor Institute for Palliative Medicine?

As an innovative, academic-based, leader in hospice care and palliative medicine, the Valor Team is made up of local staff, physicians and volunteers who are committed to providing exemplary quality care in service to patients and their families. As a locally owned and operated company, we are able to serve our patients' needs quickly and efficiently.

*Valor HospiceCare exceeds standard regulatory guidelines. Anyone suffering from life-limiting, terminal disease can receive hospice services. Our focus is on care, not cure.*



The Valor Team provides care wherever the patient is best cared for and comfortable. Services are offered in private homes and through our unique relationship programs with independent living centers, nursing homes, assisted living and/or long-term care facilities. We also offer inpatient care for authorized medical emergencies when systems of serious illness cannot be managed at home.

Following the Valor PatientCare™ program, individualized patient care plans are developed, managed and utilized to treat each patient's special

needs. The patient's doctor, along with the Valor Team, and medical director will determine the initial course of treatment and review the plan regularly in order to assure that the patient's changing needs are met.

As partners with loved ones and caregivers, we provide intermittent visits to address the needs of the patient. A registered nurse is available 24-hours a day for emergencies and to provide necessary support.

## The Valor Institute for Palliative Medicine

Our academic-based organization ensures that we view patient care, public health, quality, education and research as essential elements of our mission. The Valor Institute for Palliative Medicine members serve Valor HospiceCare interdisciplinary teams to facilitate critical knowledge between clinical and academic settings. Under the direction of our Director and Provost, the Institute provides:

- *Academics, Knowledge and Research Programs.*
- *Valor PalliativeCare™—Palliative Medicine Physician Services Program.* These services currently provide for in-home and hospital physician pre-hospice evaluations to pain and symptom management for patients who are on hospice service.
- *Continuous Quality Improvement (CQI)/Quality Assessment Performance Improvement (QAPI) Program.*



## The Hospice Benefit & Admissions Criteria

Call today for a free patient evaluation to help determine if hospice services are appropriate. For services related to the hospice diagnosis, hospice is a covered benefit of Medicare, AHCCCS/Medicaid and most private insurance companies through our Valor ManagedCare™ program. We currently cover 100% of the Medicare benefit. We also offer self-pay arrangements through our Valor PrivatePay™ program and private duty services outside of customary hospice care services. Hospice provides professional services regardless of the ability to pay. A financial needs assessment will be completed for those without insurance benefits to determine reasonable fees.

*Hospice services are provided to anyone with life-limiting, terminal illness without regard to race, color, creed, gender, national origin, sexual orientation, disability, age, diagnosis or ability to pay.*

If you or someone you know would like additional information about our services, please call toll-free at **877.615.3996** or visit our website at **www.valorhospicecare.com**.

Donations are accepted through a partnership with the non-profit Southwest Hospice Foundation, qualified as a public charity under section 501(c)(3) of the Internal Revenue Code. All donations to the Southwest Hospice Foundation are tax deductible to the full extent allowed by law. For further information, please visit **www.swhospicefoundation.org**.

### COVERED SERVICES

- 24-hours a Day, Seven Days a Week On-call Care & Support
- Physician Directed Services
- Registered Nurse Case Managers
- Expert Pain and Symptom Management
- Medications
- Medical Equipment & Supplies
- Hospice Aides
- Medical Social Services
- Spiritual, Emotional and Crisis Counseling
- Physical, Occupational, Speech and Respiratory Therapies
- Registered Dietitian
- Short-term Inpatient & Respite Care in Valor Inpatient Centers and Skilled Nursing Homes
- Continuous Care at Home During Periods of Crisis
- Trained Volunteers
- Bereavement Services
- Alternative Therapies
- Community Bereavement Support
- Professional and Community Education
- Specialized Care Management Programs
- Wound Ostomy Care



### SPECIALLY TRAINED TEAM MEMBERS

- Patient & Caregivers
- Attending Physician
- Hospice Medical Directors
- Nurses
- Nurse Practitioners
- Hospice Aides
- Social Workers
- Spiritual Care Providers
- Volunteers
- Dietitian
- Therapists

*Medical professionals trust Valor with their patients everyday. Please contact us for more information about our Valor DoctorCare™ program.*